























# Network Assessment Report for HyBlueTest Prepared by HyBlueTest on 6/30/2005

*(Ed. Note: This sample report is abridged.)*

We performed an assessment of 22 computers for hardware, software, and security configuration from 05/31/2005 to 06/30/2005. The following computers were audited:

Computer	Health
SBS2003	
ALI	
BOOKS	
CCMSPO	
KIDSUPSTAIRS	
KITEMAIL	
TOASTPOINT	
1050A33921534E2	
BACKUPSERVER	
DRACHEN	
HOMESERVER	
TESTBOX	
ALIATHOME	
ALINEW	
BACKDESK	
BBERRY	
DOWNSTAIRS	
GUEST	
JAY	
KIYOMI	
MATTNEW	
PRINTING	

## Summary

Utilizing our Remote Monitoring service, we performed an in-depth analysis of your computer system. We focused on the following areas:

- Security:** The dangers to computer systems today are extremely varied both in approach and impact. Our monitoring system proactively upgrades the security monitoring settings on each computer, collects and then analyzes this audit information to alert us of threats from hacking, worms or viruses.
- Hardware:** Understanding what hardware is present, how it is configured, and the levels of utilization are critical pieces to optimizing your information

technology investment. Our system automatically audits network equipment, and also collects information regarding how that equipment is performing.

- **Software:** Computer software is increasingly complex. To properly manage the software on your network would normally require many hours of a highly skilled technician's time per month. Our Remote Monitoring service automates most of this work, extracting important information and passing it on to us. Armed with this information, we can manage your computers efficiently and cost effectively.

As you view the information that follows, please keep in mind the value of having this information in real time, 24 hours a day for managing your systems. In our experience, the improvement in system reliability, the reduction of major issues and the improved security offered by our Remote Monitoring service add tremendous value to the support we offer. Whether it is an impending drive failure, a failed virus scan, or a crashing application, our Remote Monitoring solution keeps us ahead of your computer problems and lets you focus on your business.

## Problems Discovered

This table shows a summary of the number and severity of problems we found with your computers.

- A **Critical** problem is when a computer or one of its components has failed or will imminently fail.
- An **Important** problem is an early warning of potential failure if we do not take steps quickly to remedy the issue.
- **Minor** problems may not need our attention immediately. However, frequently recurring Minor issues can be precursors of Important or Critical problems.

Computer	Priority	Number
1050A33921534E2	Minor	4
ALI	Important	10
ALIATHOME	Important	21
ALINEW	Important	125
	Minor	9
BACKDESK	Minor	2
BACKUPSERVER	Minor	457
BBERRY	Minor	67
BOOKS	Important	4
CCMSPO	Important	4
	Minor	213
DOWNSTAIRS	Critical	5
	Important	25
	Minor	4
DRACHEN	Minor	19
GUEST	Important	10
HOMESERVER	Minor	45
JAY	Important	8
KIDSUPSTAIRS	Important	11
	Minor	64
KITEMAIL	Important	29
	Minor	86
KIYOMI	Important	2
	Minor	128
MATTNEW	Important	3133
	Minor	32
TESTBOX	Important	2
	Minor	4
TOASTPOINT	Important	18002

Details for each computer are shown later in this report.

## ***Recommendations***

Based on the findings above, we suggest the following to improve your entire computer infrastructure:

- Continuing to use the Remote Monitoring service to keep your systems operating at their peak performance.
- A managed service suite for better maintenance and prevention of system problems.
- Spam & Virus Control for Email to reduce spam and virus problems.
- Remote Control to fix any problems faster and without having to wait for us to make a site visit.
- Other hardware and software license purchases, configuration remedies, or improvements.

# Asset Inventory

## Physical Assets

Device	Number
Servers	8
Workstations	14

## Software Assets

### Operating Systems

Server Operating System	Version	Number
Windows 2000 SERVICE PACK 2	2195	1
Windows 2000 SERVICE PACK 4	2195	1
Windows Server 2003	3790	2

Workstation Operating System	Version	Number
Windows 2000 SERVICE PACK 4	2195	2
Windows XP SERVICE PACK 2	2600	12

### Application Software

Publisher	Software	Version	Number
Activision	Rome - Total War(TM)	1.0	2
Adobe Systems	Adobe Acrobat - Reader 6.0.2 Update	6.0.2	2
Adobe Systems	Adobe Acrobat 6.0.1 Professional	006.000.001	1
Adobe Systems	Adobe Acrobat 7.0.1 and Reader 7.0.1 Update	7.0.2	1
Adobe Systems	Adobe Acrobat and Reader 6.0.3 Update	6.0.3	2
Adobe Systems	Adobe Audition 1.0	1.0	1
Adobe Systems	Adobe Audition 1.5	1.5	2
Adobe Systems Incorporated	Adobe Reader 6.0	6.0	2
Adobe Systems Incorporated	Adobe Reader 6.0.1	006.000.001	5
Adobe Systems Incorporated	Adobe Reader 7.0	7.0.0	2
Adobe Systems, Inc.	Adobe Acrobat 4.0	4.0	1
Adobe Systems, Inc.	Adobe Acrobat 5.0	5.0	1
Adobe Systems, Inc.	Adobe Illustrator 10	10	2
Adobe Systems, Inc.	Adobe PageMaker 7.0	7.0.1	2
Adobe Systems, Inc.	Adobe Photoshop 7.0	7.0	6
Adobe Systems, Inc.	Adobe Photoshop Album 2.0 Starter Edition	2.00.000	1
Adobe Systems, Inc.	Adobe Photoshop Album 2.0 Starter Edition	2.00.100	1
Adobe Systems, Inc.	Adobe Photoshop CS	CS	1

<b>Publisher</b>	<b>Software</b>	<b>Version</b>	<b>Number</b>
Adobe Systems, Inc.	Adobe Photoshop Elements 2.0	2.0	1
Adobe Systems, Inc.	Adobe Premiere 6.0	6.0	3
Adobe Systems, Inc.	Adobe SVG Viewer 3.0	3.0	3
Adobe Systems, Inc.	Adobe Creative Suite	2.0	1
ahead software gmbh	Nero - Burning Rom	5.5.9	1
Alloy Software	Asset Navigator Personal 4.0.6	4.0.6	1
Analog Devices	SoundMAX	5.12.01.4060	1
Apple Computer, Inc.	iPod for Windows User Guide	2.1	2
Apple Computer, Inc.	iPod Software 1.3 Updater	1.3	2
Apple Computer, Inc.	iPod System Software Updater 2.1	2.1	2
Apple Computer, Inc.	iPod Update 2004-04-28	1.1	2
Apple Computer, Inc.	iPod Updater 2004-08-06	1.0	2
Apple Computer, Inc.	iPod Updater 2004-11-15	1.0	10
Apple Computer, Inc.	iTunes	4.2.0.74	2
Apple Computer, Inc.	iTunes	4.7.0.42	4
Apple Computer, Inc.	iTunes	4.7.1.30	2
Apple Computer, Inc.	iTunes	4.8.0.31	2
Apple Computer, Inc.	iTunes	4.8.0.32	6
AT&T Wireless	AT&T Wireless Communication Manager 4	4.1.13.0	1
Atari	Backyard Basketball 2004	1.00.0000	2
ATI Technologies	DAO	3.5	2
Avery Dennison	DesignPro 5.0 Limited Edition	5.2.1201	2
AWS Convergence Technologies, Inc.	WeatherBug	v5.03	1
Best Software SB, Inc	Peachtree Complete Accounting 2004	11.00.00	2
Canon	Camera Window	4.5.2	2
Canon	Canon Camera Window for ZoomBrowser EX	4.5.2	2
Canon	Canon RAW Image Task for ZoomBrowser EX	0.9.0	2
Canon	Canon RemoteCapture Task for ZoomBrowser EX	0.9.0	2
Canon	Canon Utilities PhotoStitch 3.1	3.1.9	2
Canon	PhotoStitch	3.1.9	2
Canon	RAW Image Task	0.9.0	2
Canon	RemoteCapture Task	0.9.0	2
Cerious Software Inc.	ThumbsPlus Digidcam Raw Plug-in	1.2	1
CISRA	Canon PhotoRecord	02.00.00029	2
CISRA	Canon PhotoRecord	02.02.00013	1
CISRA	Canon Utilities ZoomBrowser EX	04.05.01148	2
Dantz Development Corp.	Retrospect 6.5	6.50.0000	1
DataViz Inc.	Documents To Go	6.002.643	2
DVD Shrink	DVD Shrink 3.2		1
Executive Software	Diskeeper Professional Edition	9.0.515.2	1
Executive Software	Sitekeeper	3.5.204.0	1
ExpressSoft, Inc.	Express ClickYes	1.0.7	1
GMX Media	FirePower for Microsoft Combat Flight Simulator 3	1.05a English	1
Google	Google Desktop Search	-	1

<b>Publisher</b>	<b>Software</b>	<b>Version</b>	<b>Number</b>
Google, Inc.	Picasa 2	2.0	1
HEWLETT~1 Hewlett-Packard	HP Software Update	3.0.2.97	2
Hewlett-Packard	23_24_2500Tour	5.31.0.156	1
Hewlett-Packard	2400	5.31.0.156	1
Hewlett-Packard	2400_2500Help	5.31.0.156	1
Hewlett-Packard	2400_2500trb	5.31.0.156	1
Hewlett-Packard	AiO_Scan	40.0.105.000	2
Hewlett-Packard	AiO_Scan	5.31.0.156	1
Hewlett-Packard	AIOMinimal	40.0.105.000	2
Hewlett-Packard	AiOSoftware	40.0.105.000	2
Hewlett-Packard	AiOSoftware	5.31.0.156	1
Hewlett-Packard	CameraDrivers	3.1.0	2
Hewlett-Packard	Copy	5.31.0.150	1
Hewlett-Packard	Copy	5.35.0.065	2
Hewlett-Packard	CreativeProjects	5.31.0.150	1
Hewlett-Packard	CreativeProjects	5.35.0.059	2
Hewlett-Packard	Director	5.31.0.154	1
Hewlett-Packard	Director	5.35.0.051	2
Hewlett-Packard	DocProc	3.1.0.0	1
Hewlett-Packard	DocProc	3.5.0.0	2
Hewlett-Packard	Easy Internet Sign-up	FE UI-3.0.0.1106	2
Hewlett-Packard	Fax	40.0.105.000	2
Hewlett-Packard	Fax	5.31.0.156	1
Hewlett-Packard	hp LaserJet 1010 Series	3.00.0000	1
Hewlett-Packard	HP Software Update	1.0.18.20030625	1
Hewlett-Packard	HP Software Update	1.0.22.20030804	1
Hewlett-Packard	HP Software Update	1.0.3.1	1
Hewlett-Packard	hpg2436	3.5.0.0	2
Hewlett-Packard	hpg3970	3.5.0.0	2
Hewlett-Packard	hpg4600	3.5.0.0	2
Hewlett-Packard	hpg5530	3.5.0.0	2
Hewlett-Packard	hpg8200	3.5.0.0	2
Hewlett-Packard	HPIZ350	35.1.2	2
Hewlett-Packard	hpmddtab	2.0.468.1596	1
Hewlett-Packard	hpmddtab	2.0.479.1607	2
Hewlett-Packard	HpSdpAppCoreApp	3.00.0000	3
Hewlett-Packard	InstantShare	3.1.0.13	1
Hewlett-Packard	InstantShare	3.5.0.21	2
Hewlett-Packard	LaserAIO	1.00.0000	1
Hewlett-Packard	Overland	1.76.0	1
Hewlett-Packard	Overland	2.1.4	2
Hewlett-Packard	PhotoGallery	5.31.0.150	1
Hewlett-Packard	PhotoGallery	5.35.0.059	2
Hewlett-Packard	Photosmart 140,240,7200,7600,7700,7900 Series	2.0	3
Hewlett-Packard	PrintScreen	5.31.0.147	1
Hewlett-Packard	PrintScreen	5.35.0.035	2
Hewlett-Packard	PSShortcutsP	1.00.0000	3
Hewlett-Packard	QFolder	1.00.0000	4
Hewlett-Packard	QuickProjects	5.31.0.147	1

<b>Publisher</b>	<b>Software</b>	<b>Version</b>	<b>Number</b>
Hewlett-Packard	QuickProjects	5.35.0.047	2
Hewlett-Packard	Readme	40.0.105.000	2
Hewlett-Packard	Readme	5.31.0.156	1
Hewlett-Packard	RecordNow!	6.5.4	1
Hewlett-Packard	RecordNow!	6.7.0	2
Hewlett-Packard	RecordNow!	7.22	1
Hewlett-Packard	Scan	3.1.0.0	1
Hewlett-Packard	Scan	3.5.0.0	3
Hewlett-Packard	SkinsHP1	5.31.0.147	1
Hewlett-Packard	SkinsHP1	5.35.0.043	2
Hewlett-Packard	SkinsHP2	5.31.0.147	1
Hewlett-Packard	SkinsHP2	5.35.0.043	2
Hewlett-Packard	TrayApp	5.31.0.147	1
Hewlett-Packard	TrayApp	5.35.0.035	2
Hewlett-Packard	Unload	3.1.0	1
Hewlett-Packard	Unload	3.5.0	2
Hewlett-Packard	WebReg	5.31.0.147	3
Hewlett-Packard Company	HP Deskjet Preloaded Printer Drivers	8.3.3.0	3
hp	HP Image Zone 3.5	3.5	2
hp	HP Image Zone Plus 3.5	3.5	2
hp	hp LaserJet-all-in-one		1
hp	HP Photo & Imaging 3.1	3.1	1
hp	HP Photo & Imaging 3.5 - HP Devices	3.0	2
hp	HP PSC & OfficeJet 3.0	3.0	1
hp	HP PSC & OfficeJet 3.5	3.5	2
hp	overland	2.1.5	1
Hyblue, Inc.	HyBlue Network Management Service	1.1.0000	27
iCode Systems Limited	i-Catcher	1.3.0.16	1
Individual Software	Typing Instructor Deluxe	16.1	1
InterVideo Inc.	InterVideo WinDVD		1
InterVideo Inc.	InterVideo WinDVD 5 for VAIO	5.0-B11.236	1
InterVideo Inc.	InterVideo WinDVD Creator 2	2.0.14.323	2
InterVideo Inc.	InterVideo WinDVD Player	4.0-B11.412	2
Intuit	Quicken 2004	13.00.0000	2
JAM Software	TreeSize 1.73	1.73	2
Jasc Software Inc	Jasc Paint Shop Pro 8 Dell Edition	8.10.0000	1
Jasc Software, Inc.	Jasc Paint Shop Photo Album	4.0.4	1
Knowledge Adventure	JumpStart Typing		1
Lavasoft	Ad-aware 6 Personal	6.0.1.181 Personal	2
Lavasoft	Ad-Aware SE Personal		1
Layton Technology, Inc.	AuditWizard V6.2.0	6.2.0	2
Logitech	WingMan Software	4.20	1
McAfee	McAfee Personal Firewall Plus	6014	1
McAfee, Inc	McAfee Shredder	1.00.0000	1
Memories Disc Creator 2.0	Memories Disc Creator 2.0	2.0.468.1596	1
Memories Disc Creator 2.0	Memories Disc Creator 2.0	2.0.479.1607	1
Memories Disc Creator 2.0	Memories Disc Creator 2.0	2.0.588.1728	1
Microsoft	Microsoft .NET Framework 1.1	1.1.4322	6



<b>Publisher</b>	<b>Software</b>	<b>Version</b>	<b>Number</b>
Microsoft	Microsoft MapPoint 2002 North America	9.00.16.2000	2
Microsoft	Microsoft Money 2004	12.0.50	1
Microsoft	Microsoft Money 2004 System Pack	12.0.80	1
Microsoft	Microsoft Office Live Meeting		1
Microsoft	Microsoft Windows Journal Viewer	1.5.2315.3	1
Microsoft	RTC Client API v1.2	1.2.0000	1
Microsoft Corporation	DirectX 9 Hotfix - KB839643		1
Microsoft Corporation	HighMAT Extension to Microsoft Windows XP CD Writing Wizard	1.1.1905.1	1
Microsoft Corporation	Hotfix for Exchange 2000 (KB824960)		1
Microsoft Corporation	Microsoft .NET Framework 1.1 -- Device Update 4.0	1.1.4322	1
Microsoft Corporation	Microsoft AntiSpyware	1.0	5
Microsoft Corporation	Microsoft Application Error Reporting	11.0.5228.1	1
Microsoft Corporation	Microsoft Application Error Reporting	11.0.5614.0	1
Microsoft Corporation	Microsoft Data Access Components KB870669		12
Microsoft Corporation	Microsoft Exchange		1
Microsoft Corporation	Microsoft MapPoint North America 2004	11.00.18.1900	1
Microsoft Corporation	Microsoft Office 2000 Premium	9.00.2720	1
Microsoft Corporation	Microsoft Office 2000 Professional	9.00.2720	1
Microsoft Corporation	Microsoft Office FrontPage 2003	11.0.6361.0	1
Microsoft Corporation	Microsoft Office Live Meeting 2005	7.0.1503.28	1
Microsoft Corporation	Microsoft Office OneNote 2003	11.0.6360.0	1
Microsoft Corporation	Microsoft Office Professional Edition 2003	11.0.5614.0	3
Microsoft Corporation	Microsoft Office Professional Edition 2003	11.0.6361.0	4
Microsoft Corporation	Microsoft Office Project Professional 2003	11.0.6707.0	1
Microsoft Corporation	Microsoft Office Publisher 2003	11.0.5614.0	1
Microsoft Corporation	Microsoft Office Small Business Edition 2003	11.0.6361.0	2
Microsoft Corporation	Microsoft Office Visio Professional 2003	11.0.4301.6360	1
Microsoft Corporation	Microsoft Office XP Professional	10.0.2627.01	2
Microsoft Corporation	Microsoft Office XP Professional	10.0.4330.0	1
Microsoft Corporation	Microsoft Office XP Professional with FrontPage	10.0.3520.0	1
Microsoft Corporation	Microsoft Outlook 2002	10.0.2627.01	1
Microsoft Corporation	Microsoft Plus! Digital Media Edition	1.1.0.2423	2
Microsoft Corporation	Microsoft SQL Server Desktop Engine	8.00.194	1
Microsoft Corporation	Microsoft SQL Server Desktop Engine (KVSAMSDE)	8.00.760	1
Microsoft Corporation	Microsoft Works 7.0	07.02.0808	1
Microsoft Corporation	Microsoft XML Parser	8.40.9419.2	1
Microsoft Corporation	MSDE for AdminDB	8.00.760	1
Microsoft Corporation	MSN Search Toolbar	02.01.0000.2214	1

<b>Publisher</b>	<b>Software</b>	<b>Version</b>	<b>Number</b>
Microsoft Corporation	Security Update for Step By Step Interactive Training (KB898458)	20050502.101010	4
Microsoft Corporation	Security Update for Windows Server 2003 (KB883939)	1	1
Microsoft Corporation	Security Update for Windows Server 2003 (KB890046)	1	1
Microsoft Corporation	Security Update for Windows Server 2003 (KB893066)	20050318.170154	1
Microsoft Corporation	Security Update for Windows Server 2003 (KB896358)	20050422.001110	1
Microsoft Corporation	Security Update for Windows Server 2003 (KB896422)	1	1
Microsoft Corporation	Security Update for Windows Server 2003 (KB896426)	20050425.113432	1
Microsoft Corporation	Security Update for Windows Server 2003 (KB896428)	1	1
Microsoft Corporation	Security Update for Windows Server 2003 (KB897715)	1	1
Microsoft Corporation	Security Update for Windows XP (KB883939)	1	12
Microsoft Corporation	Security Update for Windows XP (KB890046)	1	12
Microsoft Corporation	Security Update for Windows XP (KB893066)	2	1
Microsoft Corporation	Security Update for Windows XP (KB896358)	1	12
Microsoft Corporation	Security Update for Windows XP (KB896422)	1	12
Microsoft Corporation	Security Update for Windows XP (KB896428)	1	12
Microsoft Corporation	Support Tools Web Package : DCDIAG.EXE	1.0.0.1	1
Microsoft Corporation	Support Tools Web Package : NETDIAG.EXE	1.0.0.1	1
Microsoft Corporation	Update for Windows XP (KB898461)	1	2
Microsoft Corporation	WebFldrs	9.00.3501	4
Microsoft Corporation	WebFldrs	9.00.3907	1
Microsoft Corporation	WebFldrs XP	9.50.5318	8
Microsoft Corporation	WebFldrs XP	9.50.6513	2
Microsoft Corporation	WebFldrs XP	9.50.7523	2
Microsoft Corporation	Windows 2000 Hotfix - KB823182	20030618.121409	3
Microsoft Corporation	Windows 2000 Hotfix - KB823559	20030627.135515	3
Microsoft Corporation	Windows 2000 Hotfix - KB824105	20030716.151320	3
Microsoft Corporation	Windows 2000 Hotfix - KB824151	20040816.154346	1
Microsoft Corporation	Windows 2000 Hotfix - KB825119	20030827.151123	3
Microsoft Corporation	Windows 2000 Hotfix - KB826232	20031007.160553	3
Microsoft Corporation	Windows 2000 Hotfix - KB828035	20031023.142138	3
Microsoft Corporation	Windows 2000 Hotfix - KB828741	20040311.130332	3
Microsoft Corporation	Windows 2000 Hotfix - KB828749	20031023.124056	3
Microsoft Corporation	Windows 2000 Hotfix - KB834707	20040929.091901	1
Microsoft Corporation	Windows 2000 Hotfix - KB835732	20040323.171849	3
Microsoft Corporation	Windows 2000 Hotfix - KB837001		3
Microsoft Corporation	Windows 2000 Hotfix - KB839643	20040506.120130	2

<b>Publisher</b>	<b>Software</b>	<b>Version</b>	<b>Number</b>
Microsoft Corporation	Windows 2000 Hotfix - KB839645	20040519.160457	3
Microsoft Corporation	Windows 2000 Hotfix - KB840315	20040622.153749	3
Microsoft Corporation	Windows 2000 Hotfix - KB840987	20040825.01015	3
Microsoft Corporation	Windows 2000 Hotfix - KB841356	20040730.185536	3
Microsoft Corporation	Windows 2000 Hotfix - KB841533	20040824.233811	3
Microsoft Corporation	Windows 2000 Hotfix - KB841872	20040520.90850	3
Microsoft Corporation	Windows 2000 Hotfix - KB841873	20040610.95344	3
Microsoft Corporation	Windows 2000 Hotfix - KB842526	20040521.202909	3
Microsoft Corporation	Windows 2000 Hotfix - KB842773		3
Microsoft Corporation	Windows 2000 Hotfix - KB867282	20050127.163319	2
Microsoft Corporation	Windows 2000 Hotfix - KB871250	20041104.203738	3
Microsoft Corporation	Windows 2000 Hotfix - KB873333	20050113.171731	3
Microsoft Corporation	Windows 2000 Hotfix - KB873339	20041116.24305	3
Microsoft Corporation	Windows 2000 Hotfix - KB883939	20050428.125228	2
Microsoft Corporation	Windows 2000 Hotfix - KB885250	20050119.234138	3
Microsoft Corporation	Windows 2000 Hotfix - KB885834	20050117.204201	1
Microsoft Corporation	Windows 2000 Hotfix - KB885835	20041101.10457	3
Microsoft Corporation	Windows 2000 Hotfix - KB885836		3
Microsoft Corporation	Windows 2000 Hotfix - KB888113	20041116.23251	3
Microsoft Corporation	Windows 2000 Hotfix - KB889293	20041111.235619	2
Microsoft Corporation	Windows 2000 Hotfix - KB890046	20050517.235025	2
Microsoft Corporation	Windows 2000 Hotfix - KB890047	20041210.11626	2
Microsoft Corporation	Windows 2000 Hotfix - KB890175	20041122.80359	3
Microsoft Corporation	Windows 2000 Hotfix - KB890859	20050311.234221	3
Microsoft Corporation	Windows 2000 Hotfix - KB890923	20050225.103456	3
Microsoft Corporation	Windows 2000 Hotfix - KB891711	20041229.10717	2
Microsoft Corporation	Windows 2000 Hotfix - KB891781	20050113.171736	3
Microsoft Corporation	Windows 2000 Hotfix - KB893066	20050310.221934	3
Microsoft Corporation	Windows 2000 Hotfix - KB893086	20050310.233610	3
Microsoft Corporation	Windows 2000 Hotfix - KB894320	20050429.01037	2
Microsoft Corporation	Windows 2000 Hotfix - KB896358	20050421.70926	2
Microsoft Corporation	Windows 2000 Hotfix - KB896422	20050503.23608	2
Microsoft Corporation	Windows 2000 Hotfix - KB897715	20050503.210336	2
Microsoft Corporation	Windows Installer 3.1 (KB893803)	3.1	30
Microsoft Corporation	Windows Media Encoder 9 Series	9.00.2980	2
Microsoft Corporation	Windows Media Player 9 Hotfix [See KB885492 for more information]		3
Microsoft Corporation	Windows Media Player Hotfix [See Q828026 for more information]		4
Microsoft Corporation	Windows Media Player Hotfix [See wm828026 for more information]		1
Microsoft Corporation	Windows Media Services Hotfix - KB822343		1
Microsoft Corporation	Windows Media Services Hotfix - KB832359		1
Microsoft Corporation	Windows Movie Maker 2.0	2.0.0000	1
Microsoft Corporation	Windows Server 2003 Hotfix KB 819696	2003413.161248	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 823182	20030710.124724	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB	20040622.155431	2

<b>Publisher</b>	<b>Software</b>	<b>Version</b>	<b>Number</b>
	823353		
Microsoft Corporation	Windows Server 2003 Hotfix - KB 823559	20030629.162850	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 824105	20030718.153436	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 824141	20030806.143142	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 824145	20031024.094819	1
Microsoft Corporation	Windows Server 2003 Hotfix - KB 824146	20030823.144209	1
Microsoft Corporation	Windows Server 2003 Hotfix - KB 824151	20040924.113054	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 825119	20030825.144649	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 827214	20030825.144717	1
Microsoft Corporation	Windows Server 2003 Hotfix - KB 828028	20031022.173650	1
Microsoft Corporation	Windows Server 2003 Hotfix - KB 828035	20031023.105509	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 828741	20040315.185602	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 830352	20031031.091147	1
Microsoft Corporation	Windows Server 2003 Hotfix - KB 831464	20031029.141426	1
Microsoft Corporation	Windows Server 2003 Hotfix - KB 832894	20040115.102311	1
Microsoft Corporation	Windows Server 2003 Hotfix - KB 833407	20040119.115651	1
Microsoft Corporation	Windows Server 2003 Hotfix - KB 833987	20040323.165707	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 834707	20040929.122607	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 835732	20040315.174956	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 837001	20040306.190153	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 837009	20040303.144019	1
Microsoft Corporation	Windows Server 2003 Hotfix - KB 839643	20040507.124344	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 839645	20040512.165354	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 840315	20040622.165150	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 840374	20040414.225127	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 840987	20040927.130818	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 841356	20040924.112619	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 841533	20040924.112639	2

<b>Publisher</b>	<b>Software</b>	<b>Version</b>	<b>Number</b>
Microsoft Corporation	Windows Server 2003 Hotfix - KB 842773	20041020.161148	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 867282	20050127.150759	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 867460	20040724.151452	1
Microsoft Corporation	Windows Server 2003 Hotfix - KB 867801	20040708.171326	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 870763	20041201.211138	1
Microsoft Corporation	Windows Server 2003 Hotfix - KB 871250	20041018.005028	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 873333	20050114.004533	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 873376	20040924.135927	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 883935	20040924.113228	1
Microsoft Corporation	Windows Server 2003 Hotfix - KB 885250	20050119.190546	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 885834	20050113.132303	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 885835	20041018.013844	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 885836	20041026.123158	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 885881	20040924.112733	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 886903	20041019.093407	1
Microsoft Corporation	Windows Server 2003 Hotfix - KB 888113	20041111.155332	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 890047	20041213.123854	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 890175	20041118.142833	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 891711	20041230.130943	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB 891781	20050104.162447	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB890859	20050318.180457	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB890923	20050318.173317	2
Microsoft Corporation	Windows Server 2003 Hotfix - KB893066	20050318.170154	1
Microsoft Corporation	Windows Server 2003 Hotfix - KB893086	20050318.175937	2
Microsoft Corporation	Windows XP Hotfix - KB833407	20040119.115651	1
Microsoft Corporation	Windows XP Hotfix - KB834707	20040929.110854	11
Microsoft Corporation	Windows XP Hotfix - KB867282	20050127.090417	11
Microsoft Corporation	Windows XP Hotfix - KB873333	20050114.005213	12
Microsoft Corporation	Windows XP Hotfix - KB873339	20041117.092459	12
Microsoft Corporation	Windows XP Hotfix - KB884018	20040812.132033	1

<b>Publisher</b>	<b>Software</b>	<b>Version</b>	<b>Number</b>
Microsoft Corporation	Windows XP Hotfix - KB885250	20050118.202711	12
Microsoft Corporation	Windows XP Hotfix - KB885835	20041027.181713	12
Microsoft Corporation	Windows XP Hotfix - KB885836	20041028.173203	12
Microsoft Corporation	Windows XP Hotfix - KB885884	20040924.025457	4
Microsoft Corporation	Windows XP Hotfix - KB886185	20041021.090540	12
Microsoft Corporation	Windows XP Hotfix - KB887472	20041014.162858	12
Microsoft Corporation	Windows XP Hotfix - KB887742	20041103.095002	12
Microsoft Corporation	Windows XP Hotfix - KB888113	20041116.131036	12
Microsoft Corporation	Windows XP Hotfix - KB888302	20041207.111426	12
Microsoft Corporation	Windows XP Hotfix - KB890047	20041221.124506	12
Microsoft Corporation	Windows XP Hotfix - KB890175	20041201.233338	12
Microsoft Corporation	Windows XP Hotfix - KB890859	1	12
Microsoft Corporation	Windows XP Hotfix - KB890923	1	10
Microsoft Corporation	Windows XP Hotfix - KB891781	20050110.165439	12
Microsoft Corporation	Windows XP Hotfix - KB893066	1	11
Microsoft Corporation	Windows XP Hotfix - KB893086	1	12
Microsoft Corporation	Windows XP Service Pack 2	20040610.163018	1
Microsoft Corporation	Windows XP Service Pack 2	20040803.231319	7
Microsoft Game Studios	MSXML4 Parser	1.0.0	1
Mozilla	Mozilla Firefox (1.0PR)	1.0PR (en-US)	1
Neuber GbR	Security Task Manager 1.6c	1.6c	1
Pacific Image Electronics	CyberView 35 v1.74a	1.74.0000	1
Palm, Inc.	Palm Desktop	4.1	1
Palm, Inc.	Palm Desktop	4.1.0100	1
Palm, Inc.	Palm Desktop	4.1.0300	2
Palm, Inc.	Palm Desktop	4.1.0410	1
Palm, Inc.	Palm VersaMail(tm)	2.61.1100	2
Pastime Software Company, Inc.	PastPerfect Museum Software Version 3.0	3.03.0000	6
Pastime Software Company, Inc.	PastPerfect Museum Software Version 4.0	4.00.0000	6
Politecnico di Torino	WinPcap 3.0		1
RealVNC Ltd.	VNC 3.3.7	3.3.7	1
RealVNC Ltd.	VNC 4.0	4.0	3
RealVNC Ltd.	VNC 4.0 Beta 4	4.0b4	4
RealVNC Ltd.	VNC Free Edition 4.1.1	4.1.1	1
Research In Motion	BlackBerry Enterprise Server	3.6.5	1
Research In Motion Ltd.	BlackBerry Desktop Manager	3.6.1.21	1
Research In Motion Ltd.	BlackBerry Desktop Manager 3.6	3.6.1.21	1
Research In Motion Ltd.	BlackBerry Desktop Software 4.0	4.0.0.30	2
Roxio Inc.,	Easy CD & DVD Creator 6	6.0.0.171	1
ScanSoft, Inc.	OmniPage SE	11.00.0001	2
Sonic Solutions	Sonic RecordNow!	7.21	1
Sonic Solutions	Sonic Update Manager	2.9	4
Sony	Sony Sound Forge 7.0	7.0.214	1
Sony Corporation	OpenMG Secure Module 4.0.00	4.0.00.06170	2
Sony Electronics	VAIO Help and Support	11.00	2
Sony Electronics	VAIO Registration	12.0.1	2
Sony Electronics	VAIO Survey Standalone	3.02	2
Sun Microsystems, Inc.	J2SE Runtime Environment 5.0	1.5.0.10	1

<b>Publisher</b>	<b>Software</b>	<b>Version</b>	<b>Number</b>
	Update 1		
Sun Microsystems, Inc.	J2SE Runtime Environment 5.0 Update 2	1.5.0.20	1
Sun Microsystems, Inc.	Java 2 Runtime Environment, SE v1.4.2	1.4.2	1
Sun Microsystems, Inc.	Java 2 Runtime Environment, SE v1.4.2_03	1.4.2_03	3
Sun Microsystems, Inc.	Java 2 Runtime Environment, SE v1.4.2_05	1.4.2_05	2
Sun Microsystems, Inc.	Java 2 Runtime Environment, SE v1.4.2_06	1.4.2_06	2
Symantec Corporation	AMS	9.0.0.0	1
Symantec Corporation	LiveReg (Symantec Corporation)	2.1.5.1502	1
Symantec Corporation	LiveReg (Symantec Corporation)	2.4.1.2056	1
Symantec Corporation	LiveUpdate 2.0 (Symantec Corporation)	2.0.39.0	1
Symantec Corporation	LiveUpdate 2.6 (Symantec Corporation)	2.6.14.0	1
Symantec Corporation	Norton AntiSpam	2004.1.0.147	2
Symantec Corporation	Norton Internet Security	7.0.3.8	2
Symantec Corporation	Norton WMI Update	2005.1.0.111	1
Symantec Corporation	Symantec AntiVirus	9.0.0.338	1
Symantec Corporation	Symantec System Center	6.0.0.0	2
THQ	DawnOfWar	1.00.00000	2
Ulead Systems, Inc.	Ulead VideoStudio 5.0 DV	5.00.0004	1
WeatherBug (AWS Convergence Technologies, Inc.)	WeatherBug	WeatherBug 6.0.0.0	1
WinZip Computing, Inc.	WinZip	8.1 (4331)	1
WinZip Computing, Inc.	WinZip	9.0 SR-1 (6224)	1
WiredRed	e/pop Web Conferencing Client		2
Woodstone	Servers Alive v3.2		1
Your Company Name	HPSystemDiagnostics	1.5.0.0	3
Zone.com	Zone Deluxe Games	7.1.7412.1	1

# KITEMAIL - Details

## System Snapshot

<b>Operating System</b>	Windows Server 2003,
<b>Processor</b>	Intel(r) Pentium(r)III Processor
<b>Memory</b>	1024 MB
<b>Drives (total)</b>	16 GB
<b>Services</b>	59 running

## Network Attributes

<b>Network Card</b>	Intel 8255x-based PCI Ethernet Adapter (10/100) Intel 8255x-based PCI Ethernet Adapter (10/100) #2
<b>IP Address</b>	169.254.146.239 10.0.0.4
<b>MAC Address</b>	00:B0:D0:E1:0B:CB 00:B0:D0:E1:0B:CA

## Drives

<b>Drive</b>	<b>Size</b>
C:\	16 GB

## Application Software

<b>Publisher</b>	<b>Software</b>	<b>Version</b>
	Retrospect Client 6.5	
Hyblue, Inc.	HyBlue Network Management Service	1.1.0000
Microsoft Corporation	Microsoft .NET Framework 1.1 -- Device Update 4.0	1.1.4322
Microsoft Corporation	Microsoft Application Error Reporting	11.0.5228.1
Microsoft Corporation	Microsoft Application Error Reporting	11.0.5614.0
Microsoft Corporation	Microsoft Data Access Components KB870669	
Microsoft Corporation	Microsoft Exchange	
Microsoft Corporation	Microsoft XML Parser	8.40.9419.2
Microsoft Corporation	Support Tools Web Package : DCDIAG.EXE	1.0.0.1
Microsoft Corporation	Support Tools Web Package : NETDIAG.EXE	1.0.0.1
Microsoft Corporation	Windows Installer 3.1 (KB893803)	3.1
Microsoft Corporation	Windows Media Player 9 Hotfix [See KB885492 for more information]	
Microsoft Corporation	Windows Media Player Hotfix [See wm828026 for more information]	
Microsoft Corporation	Windows Server 2003 Hotfix KB 819696	2003413.161248



<b>Publisher</b>	<b>Software</b>	<b>Version</b>
Microsoft Corporation	Windows Server 2003 Hotfix - KB 823182	20030710.124724
Microsoft Corporation	Windows Server 2003 Hotfix - KB 823353	20040622.155431
Microsoft Corporation	Windows Server 2003 Hotfix - KB 823559	20030629.162850
Microsoft Corporation	Windows Server 2003 Hotfix - KB 824105	20030718.153436
Microsoft Corporation	Windows Server 2003 Hotfix - KB 824141	20030806.143142
Microsoft Corporation	Windows Server 2003 Hotfix - KB 824145	20031024.094819
Microsoft Corporation	Windows Server 2003 Hotfix - KB 824146	20030823.144209
Microsoft Corporation	Windows Server 2003 Hotfix - KB 824151	20040924.113054
Microsoft Corporation	Windows Server 2003 Hotfix - KB 825119	20030825.144649
Microsoft Corporation	Windows Server 2003 Hotfix - KB 827214	20030825.144717
Microsoft Corporation	Windows Server 2003 Hotfix - KB 828028	20031022.173650
Microsoft Corporation	Windows Server 2003 Hotfix - KB 828035	20031023.105509
Microsoft Corporation	Windows Server 2003 Hotfix - KB 828741	20040315.185602
Microsoft Corporation	Windows Server 2003 Hotfix - KB 831464	20031029.141426
Microsoft Corporation	Windows Server 2003 Hotfix - KB 832894	20040115.102311
Microsoft Corporation	Windows Server 2003 Hotfix - KB 833987	20040323.165707
Microsoft Corporation	Windows Server 2003 Hotfix - KB 834707	20040929.122607
Microsoft Corporation	Windows Server 2003 Hotfix - KB 835732	20040315.174956
Microsoft Corporation	Windows Server 2003 Hotfix - KB 837001	20040306.190153
Microsoft Corporation	Windows Server 2003 Hotfix - KB 837009	20040303.144019
Microsoft Corporation	Windows Server 2003 Hotfix - KB 839643	20040507.124344
Microsoft Corporation	Windows Server 2003 Hotfix - KB 839645	20040512.165354
Microsoft Corporation	Windows Server 2003 Hotfix - KB 840315	20040622.165150
Microsoft Corporation	Windows Server 2003 Hotfix - KB 840374	20040414.225127
Microsoft Corporation	Windows Server 2003 Hotfix - KB 840987	20040927.130818
Microsoft Corporation	Windows Server 2003 Hotfix - KB 841356	20040924.112619
Microsoft Corporation	Windows Server 2003 Hotfix - KB 841533	20040924.112639
Microsoft Corporation	Windows Server 2003 Hotfix - KB 842773	20041020.161148
Microsoft Corporation	Windows Server 2003 Hotfix - KB 867282	20050127.150759
Microsoft Corporation	Windows Server 2003 Hotfix - KB 867801	20040708.171326
Microsoft Corporation	Windows Server 2003 Hotfix - KB 871250	20041018.005028
Microsoft Corporation	Windows Server 2003 Hotfix - KB 873333	20050114.004533
Microsoft Corporation	Windows Server 2003 Hotfix - KB 873376	20040924.135927
Microsoft Corporation	Windows Server 2003 Hotfix - KB 883935	20040924.113228
Microsoft Corporation	Windows Server 2003 Hotfix - KB 885250	20050119.190546
Microsoft Corporation	Windows Server 2003 Hotfix - KB 885834	20050113.132303
Microsoft Corporation	Windows Server 2003 Hotfix - KB 885835	20041018.013844
Microsoft Corporation	Windows Server 2003 Hotfix - KB 885836	20041026.123158
Microsoft Corporation	Windows Server 2003 Hotfix - KB 885881	20040924.112733
Microsoft Corporation	Windows Server 2003 Hotfix - KB 888113	20041111.155332
Microsoft Corporation	Windows Server 2003 Hotfix - KB 890047	20041213.123854
Microsoft Corporation	Windows Server 2003 Hotfix - KB 890175	20041118.142833
Microsoft Corporation	Windows Server 2003 Hotfix - KB 891711	20041230.130943
Microsoft Corporation	Windows Server 2003 Hotfix - KB 891781	20050104.162447
Microsoft Corporation	Windows Server 2003 Hotfix - KB890859	20050318.180457
Microsoft Corporation	Windows Server 2003 Hotfix - KB890923	20050318.173317
Microsoft Corporation	Windows Server 2003 Hotfix - KB893066	20050318.170154
Microsoft Corporation	Windows Server 2003 Hotfix - KB893086	20050318.175937
RealVNC Ltd.	VNC 4.0 Beta 4	4.0b4

# KITEMAIL - Analysis

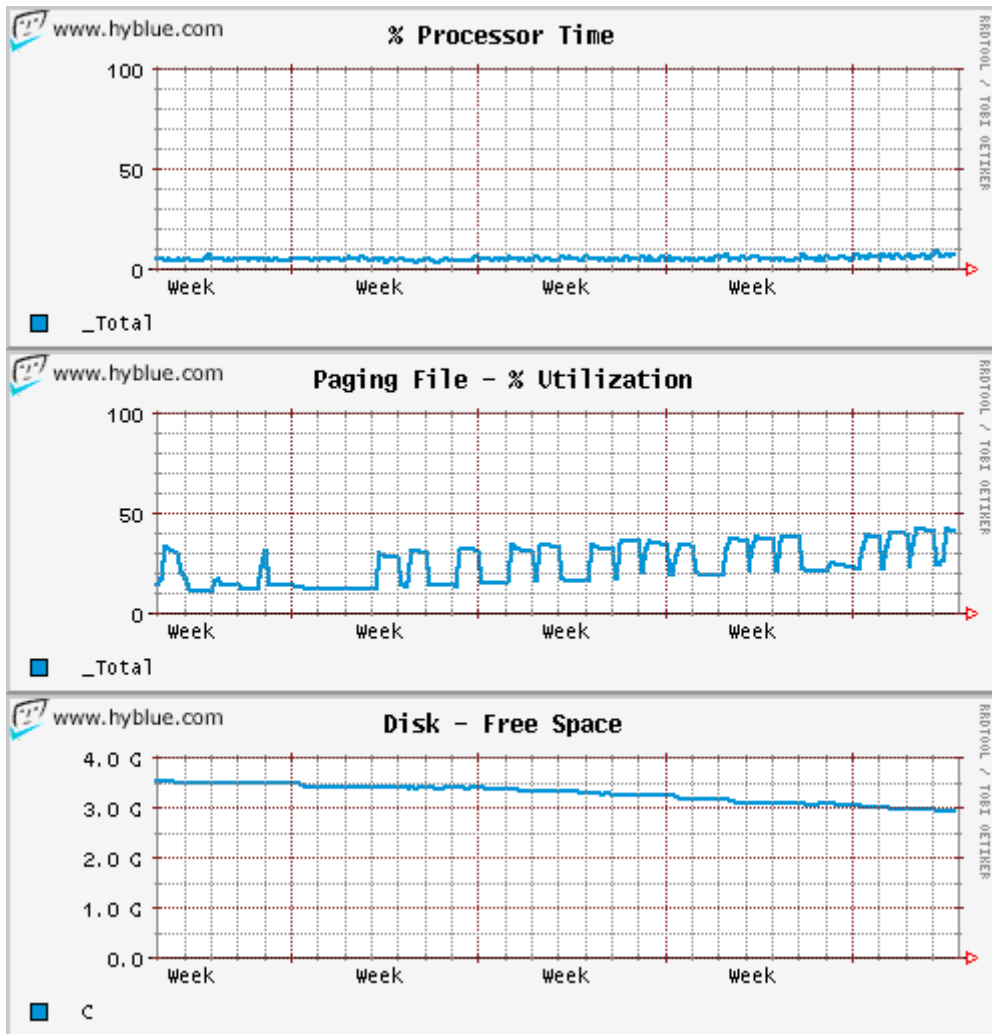
## 5/31/2005 - 6/30/2005

### Health

This indicator shows the health of the computer during the assessment period.



### Performance Graphs



### Changed Hardware

The following hardware changes occurred during the assessment.

Device	Manufacturer	Added/Removed
None		

## Changed Software

The following software changes occurred during the assessment.

Software	Publisher	Added/Removed
None		

## Changed Services

The following service changes occurred during the assessment.

Service	Added/Removed
None	

## Problems Discovered

The following problems were discovered during the assessment.

Priority	Event ID Source	Issue	Occurrences
Important	2012 SMTPSVC	SMTP could not connect to the DNS server '10.0.0.4'. The protocol used was 'UDP'. It may be down or inaccessible.	6
Important	8017 NTBackup	NTBackup error: 'The operation failed. Consult the Backup Report for more details.'	23
Minor	5 Active Server Pages	Error: The Template Persistent Cache initialization failed for Application Pool 'DefaultAppPool' because of the following error: Could not create a Di...	50
Minor	529 Security	Logon Failure: Reason: Unknown user name or bad password User Name: Administrator Domain: BACKUPSERVER Logon Type: 3 Logon Process: NtLmSs...	2345
Minor	672 Security	Authentication Ticket Request: User Name: shurtleff Supplied Realm Name: kites User ID: - Service Name: krbtgt/kites Service ID: - Ti...	28
Minor	675 Security	Pre-authentication failed: User Name: Administrator User ID: %{S-1-5-21-2220275487-1290173381-2505288164-500} Service Name: krbtgt/KITES Pre-...	84
Minor	5781 NETLOGON	Dynamic registration or deletion of one or more DNS records associated with DNS domain 'DomainDnsZones.kites.local.' failed. These records are used b...	36

## Recommendations

Based on the issues outlined above, we make the following recommendations for this computer:

- Continuing to use the Remote Monitoring service to keep this system operating at its peak performance.

# ALINEW - Details

## System Snapshot

<b>Operating System</b>	Windows XP, SERVICE PACK 2
<b>Processor</b>	AMD Athlon(tm) XP 3200+
<b>Memory</b>	512 MB
<b>Drives (total)</b>	148 GB
<b>Services</b>	51 running

## Network Attributes

<b>Network Card</b>	VIA Rhine II Fast Ethernet Adapter - Packet Scheduler Miniport
<b>IP Address</b>	10.0.0.20
<b>MAC Address</b>	00:11:2F:2C:19:8D

## Drives

<b>Drive</b>	<b>Size</b>
C:\	144 GB
D:\	4 GB

## Application Software

<b>Publisher</b>	<b>Software</b>	<b>Version</b>
	Agere Systems PCI Soft Modem	
	Avery LabelPro 3.0	
	Canon PC1200/iC D600/iR1200G	
	Canon PIXMA iP5000	
	Canon Utilities Easy-PhotoPrint	
	Easy-WebPrint	
	HP Instant Support	
	KBD	
	Matrox Graphics Software (remove only)	
	MSN	
	PC-Doctor for Windows	
	Peachtree Complete Accounting 2003 SR-1	
	PS2	
	QuickTime	
	S3 S3Display	
	S3 S3Gamma2	
	S3 S3Info2	

<b>Publisher</b>	<b>Software</b>	<b>Version</b>
	S3 S3Overlay	
	Smart Label Printer	
	Toolkit View(HP)	
	Trend Micro OfficeScan Client	
	Updates from HP	
	VIA Rhine-Family Fast Ethernet Adapter	
	Yahoo! Toolbar	
Adobe Systems Incorporated	Adobe Reader 6.0.1	006.000.001
Adobe Systems, Inc.	Adobe PageMaker 7.0	7.0.1
Adobe Systems, Inc.	Adobe Photoshop 7.0	7.0
Apple Computer, Inc.	iTunes	4.2.0.74
Apple Computer, Inc.	iTunes	4.2.0.74
CISRA	Canon PhotoRecord	02.02.00013
DataViz Inc.	Documents To Go	6.002.643
HEWLETT~1 Hewlett-Packard	HP Software Update	3.0.2.97
Hewlett-Packard	AiO_Scan	40.0.105.000
Hewlett-Packard	AIOMinimal	40.0.105.000
Hewlett-Packard	AiOSoftware	40.0.105.000
Hewlett-Packard	CameraDrivers	3.1.0
Hewlett-Packard	Copy	5.35.0.065
Hewlett-Packard	CreativeProjects	5.35.0.059
Hewlett-Packard	Director	5.35.0.051
Hewlett-Packard	DocProc	3.5.0.0
Hewlett-Packard	Fax	40.0.105.000
Hewlett-Packard	hpg2436	3.5.0.0
Hewlett-Packard	hpg3970	3.5.0.0
Hewlett-Packard	hpg4600	3.5.0.0
Hewlett-Packard	hpg5530	3.5.0.0
Hewlett-Packard	hpg8200	3.5.0.0
Hewlett-Packard	HPIZ350	35.1.2
Hewlett-Packard	hpmddtab	2.0.479.1607
Hewlett-Packard	HpSdpAppCoreApp	3.00.0000
Hewlett-Packard	InstantShare	3.5.0.21
Hewlett-Packard	Overland	2.1.4
Hewlett-Packard	PhotoGallery	5.35.0.059
Hewlett-Packard	Photosmart 140,240,7200,7600,7700,7900 Series	2.0
Hewlett-Packard	PrintScreen	5.35.0.035
Hewlett-Packard	PSShortcutsP	1.00.0000
Hewlett-Packard	QFolder	1.00.0000
Hewlett-Packard	QuickProjects	5.35.0.047
Hewlett-Packard	Readme	40.0.105.000
Hewlett-Packard	RecordNow!	6.7.0
Hewlett-Packard	Scan	3.5.0.0
Hewlett-Packard	SkinsHP1	5.35.0.043
Hewlett-Packard	SkinsHP2	5.35.0.043
Hewlett-Packard	TrayApp	5.35.0.035
Hewlett-Packard	Unload	3.5.0
Hewlett-Packard	WebReg	5.31.0.147

<b>Publisher</b>	<b>Software</b>	<b>Version</b>
Hewlett-Packard Company	HP Deskjet Preloaded Printer Drivers	8.3.3.0
hp	HP Image Zone 3.5	3.5
hp	HP Image Zone Plus 3.5	3.5
hp	HP Photo & Imaging 3.5 - HP Devices	3.0
hp	HP PSC & OfficeJet 3.5	3.5
hp	overland	2.1.5
HyBlue Inc.	version 2.01	2.00
Hyblue, Inc.	HyBlue Network Management Service	1.1.0000
Hyblue, Inc.	HyBlue Network Management Service	1.1.0000
InterVideo Inc.	InterVideo WinDVD Creator 2	2.0.14.323
InterVideo Inc.	InterVideo WinDVD Player	4.0-B11.412
Memories Disc Creator 2.0	Memories Disc Creator 2.0	2.0.588.1728
Microsoft	Microsoft .NET Framework 1.1	1.1.4322
Microsoft Corporation	Microsoft Office Small Business Edition 2003	11.0.6361.0
Microsoft Corporation	Microsoft Plus! Digital Media Edition	1.1.0.2423
Microsoft Corporation	Security Update for Step By Step Interactive Training (KB898458)	20050502.101010
Microsoft Corporation	Security Update for Windows XP (KB883939)	1
Microsoft Corporation	Security Update for Windows XP (KB890046)	1
Microsoft Corporation	Security Update for Windows XP (KB896358)	1
Microsoft Corporation	Security Update for Windows XP (KB896422)	1
Microsoft Corporation	Security Update for Windows XP (KB896428)	1
Microsoft Corporation	WebFldrs XP	9.50.6513
Microsoft Corporation	Windows Installer 3.1 (KB893803)	3.1
Microsoft Corporation	Windows Installer 3.1 (KB893803)	3.1
Microsoft Corporation	Windows XP Hotfix - KB834707	20040929.110854
Microsoft Corporation	Windows XP Hotfix - KB867282	20050127.090417
Microsoft Corporation	Windows XP Hotfix - KB873333	20050114.005213
Microsoft Corporation	Windows XP Hotfix - KB873339	20041117.092459
Microsoft Corporation	Windows XP Hotfix - KB885250	20050118.202711
Microsoft Corporation	Windows XP Hotfix - KB885835	20041027.181713
Microsoft Corporation	Windows XP Hotfix - KB885836	20041028.173203
Microsoft Corporation	Windows XP Hotfix - KB886185	20041021.090540
Microsoft Corporation	Windows XP Hotfix - KB887472	20041014.162858
Microsoft Corporation	Windows XP Hotfix - KB887742	20041103.095002
Microsoft Corporation	Windows XP Hotfix - KB888113	20041116.131036
Microsoft Corporation	Windows XP Hotfix - KB888302	20041207.111426
Microsoft Corporation	Windows XP Hotfix - KB890047	20041221.124506
Microsoft Corporation	Windows XP Hotfix - KB890175	20041201.233338
Microsoft Corporation	Windows XP Hotfix - KB890859	1
Microsoft Corporation	Windows XP Hotfix - KB890923	1
Microsoft Corporation	Windows XP Hotfix - KB891781	20050110.165439
Microsoft Corporation	Windows XP Hotfix - KB893066	1
Microsoft Corporation	Windows XP Hotfix - KB893086	1
Palm, Inc.	Palm Desktop	4.1.0300

<b>Publisher</b>	<b>Software</b>	<b>Version</b>
Palm, Inc.	Palm VersaMail(tm)	2.61.1100
Pastime Software Company, Inc.	PastPerfect Museum Software Version 3.0	3.03.0000
Pastime Software Company, Inc.	PastPerfect Museum Software Version 4.0	4.00.0000
RealVNC Ltd.	VNC Free Edition 4.1.1	4.1.1
Sonic Solutions	Sonic Update Manager	2.9
Sun Microsystems, Inc.	Java 2 Runtime Environment, SE v1.4.2_03	1.4.2_03
Sun Microsystems, Inc.	Java 2 Runtime Environment, SE v1.4.2_06	1.4.2_06
Your Company Name	HPSystemDiagnostics	1.5.0.0

# ALINEW - Analysis

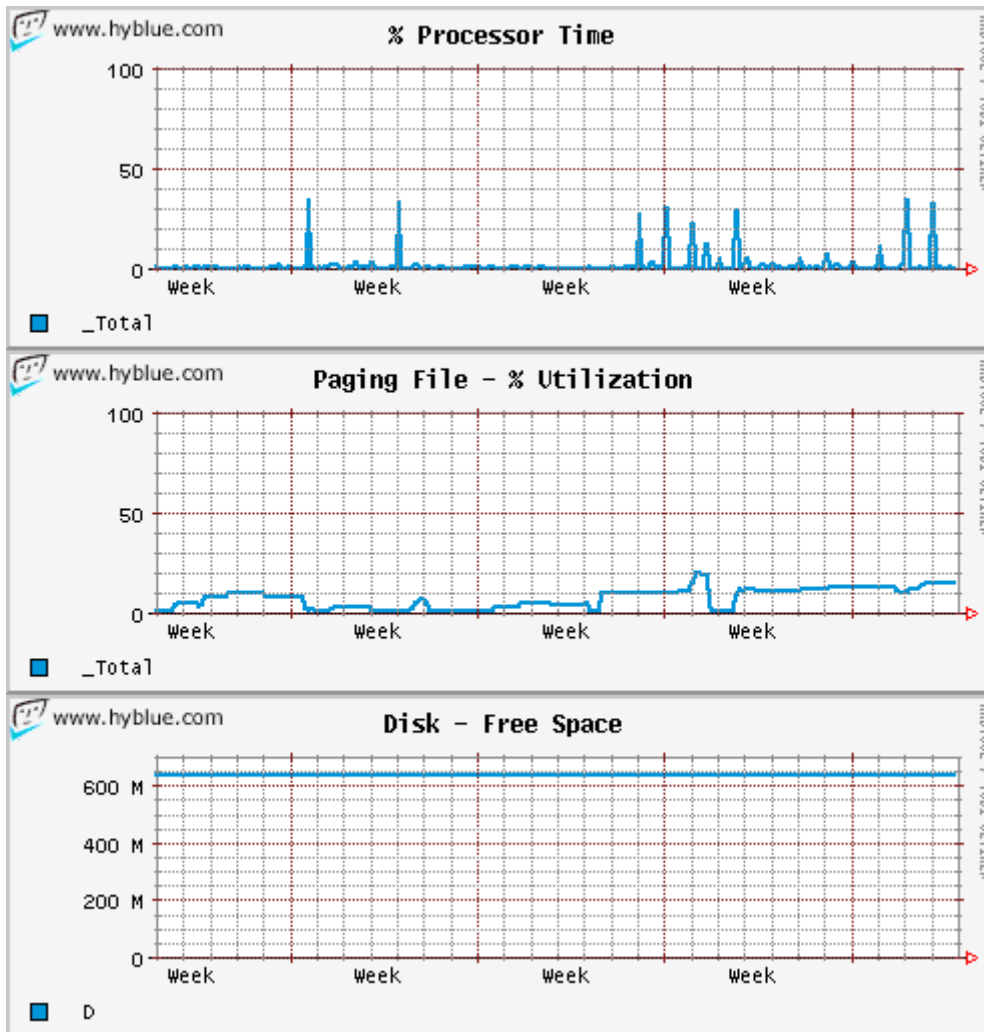
## 5/31/2005 - 6/30/2005

### Health

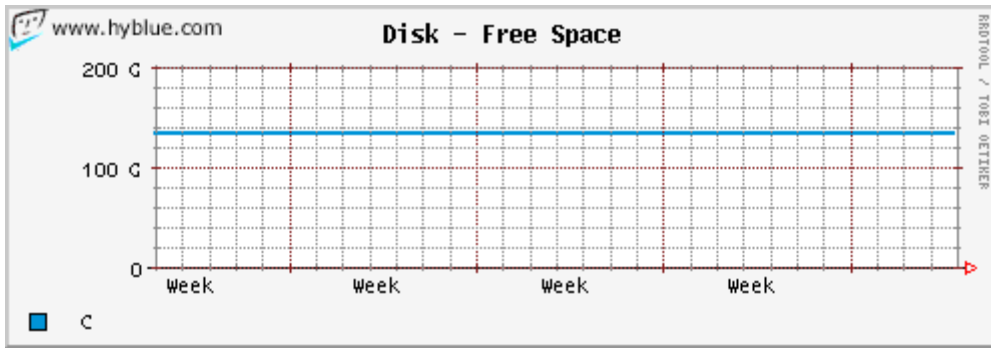
This indicator shows the health of the computer during the assessment period.



### Performance Graphs







## Changed Hardware

The following hardware changes occurred during the assessment.

Device	Manufacturer	Added/Removed
None		

## Changed Software

The following software changes occurred during the assessment.

Software	Publisher	Added/Removed
VNC Free Edition 4.1.1	RealVNC Ltd.	Added
Security Update for Windows XP (KB883939)	Microsoft Corporation	Added
Security Update for Windows XP (KB890046)	Microsoft Corporation	Added
Security Update for Windows XP (KB896358)	Microsoft Corporation	Added
Security Update for Windows XP (KB896422)	Microsoft Corporation	Added
Security Update for Windows XP (KB896428)	Microsoft Corporation	Added
Security Update for Step By Step Interactive Training (KB898458)	Microsoft Corporation	Added

## Changed Services

The following service changes occurred during the assessment.

Service	Added/Removed
VNC Server Version 4	Added

## Problems Discovered

The following problems were discovered during the assessment.

Priority	Event ID Source	Issue	Occurrences
----------	-----------------	-------	-------------

Priority	Event ID Source	Issue	Occurrences
Important	26 Application Popup	Application popup: : Machine Check:	39
Important	41 Print	The PrintQueue could not be found on domain kites.local. It may have been deleted from the Directory. An attempt will be made to republish the Print..	2
Important	51 Disk	An error was detected on device \Device\Harddisk2\D during a paging operation.	80
Important	1030 Userenv	Windows cannot query for the list of Group Policy objects. A message that describes the reason for this was previously logged by the policy engine....	4
Minor	1002 Winlogon	The shell stopped unexpectedly and Explorer.exe was restarted.	3
Minor	32068 Microsoft Fax	The outgoing routing rule is not valid because it cannot find a valid device. The outgoing faxes that use this rule will not be routed. Verify that th...	6

## Recommendations

Based on the issues outlined above, we make the following recommendations for this computer:

- Continuing to use the Remote Monitoring service to keep this system operating at its peak performance.